

Overnight Coachin' Tour Evaluation

Frankenmuth
TRAVEL SERVICE

Grand Hill
TRAVEL

Bay City
TRAVEL

Tour Name: _____ Tour Date: _____

Tour Director: _____ Driver: _____

Your Name: _____

Is this your first extended motor coach trip with us? () Yes () No

If yes, how did you hear about us? () Friend/Relative () Newspaper () Web site

What was your favorite thing about the trip?

Your Tour Director

Was he/she friendly and helpful? () Yes () No

Do you feel he/she was knowledgeable and prepared? () Yes () No

Did he/she make the travel time to and from your destination enjoyable? () Yes () No

Additional comments: _____

Your Driver

Was he/she friendly and helpful? () Yes () No

Do you feel he/she was a competent and a safe driver? () Yes () No

Additional comments: _____

Your Step-on guide(s)

Did you feel he/she was knowledgeable and enjoy their presentation? () Yes () No

How would you rate your hotels

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

Notes: _____

How would you rate your included meals

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

() Excellent () Very Good () Good () Average () Fair

Notes: _____

Which office had the pleasure of booking your tour? () Frankenmuth () Grand Blanc () Bay City

Please use the following space to elaborate on any of your answers or comment on the tour:

Thank you for taking the time to let us know about your experience on our Overnight Coachin' tour.